



THE
RRURAL
Report

SPRING 2017 ISSUE



Rural
Health
Development, Inc.

Health Care Consulting & Management

FROM THE PRESIDENT'S DESK



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Development, Inc.

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NEW SEASON

The season is changing and soon we will be into summer.

We have been active with our state association (LeadingAge NE) to address funding issues with the state medicaid program. Apparently, the state's revenue committee is projecting a shortfall in tax receipts. This will affect the state's budget and the nursing homes are just one of the many providers that are going to feel the crunch. We are praying for a zero increase in our rate, most providers are getting a 3% reduction. This is very alarming since our rate is based on our cost of over one year previous. Meanwhile, our costs go up: food, utilities, labor, supplies, etc. It seems that our only recourse is to charge our private pay residents not only their share but also to tack on more to make up for medicaid. We are going to have a difficult year. ALL nursing homes will need to approach their communities and get active with a foundation.

Government owned facilities might see the need for tax support. The local nursing home needs to be a "charity of choice" for citizens. We need to make this a priority.

Our state association's executive is moving on to a different opportunity, we all wish Julie Kaminski the very best. Julie has done an outstanding job for the members of LeadingAge NE.

Keep the faith. Our industry has met tougher challenges.

Ron Ross

Chief Executive officer

A blue ink handwritten signature that reads "Ron Ross".

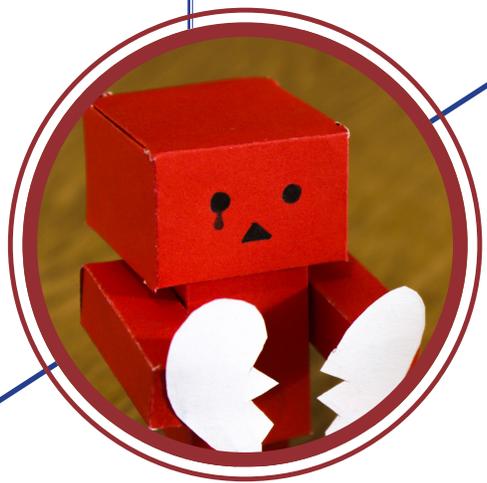


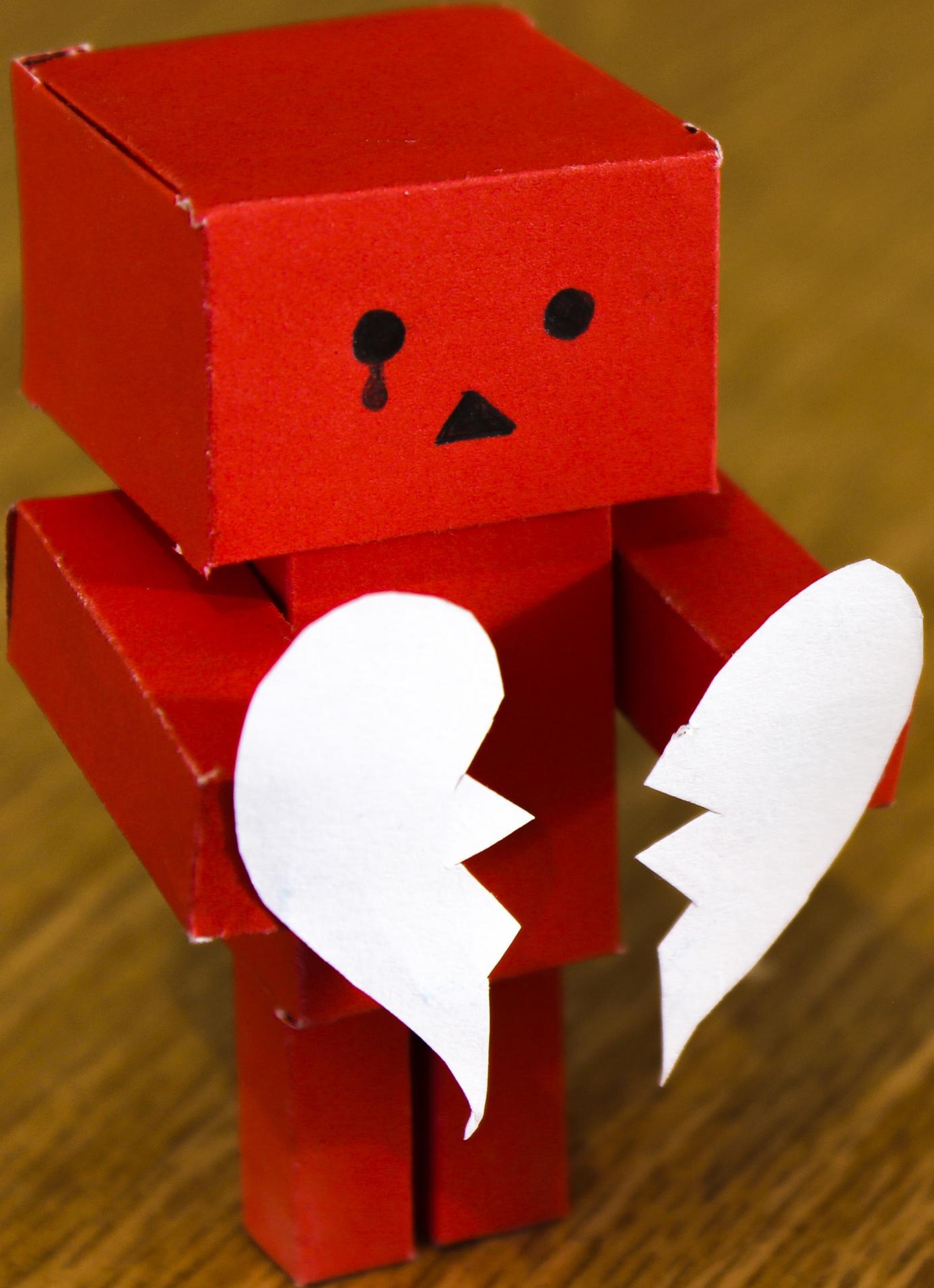
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WannaCry Outbreak





WANNACRY & HOW TO PROTECT AGAINST CRYPTO VIRUSES

Massive Virus Outbreak

A massive computer virus called WannaCry has infected thousands of computers worldwide as of last week. What makes WannaCry distinct is that it does not need to have users click on a link for it to infect your machine. Some security researchers are pointing the source of the virus to the Shadow Broker's leak of a Windows SMB vulnerability. This vulnerability makes it possible to infect a machine without user interaction.

What does the virus do?

What does the virus do?

WannaCry is ransomware virus, what that means is that it encrypts all your files rendering them inaccessible unless you pay the ransom demanded by the software.

What is being done to combat the virus?

What is being done to combat the virus?

Windows released an emergency patch to fix this 0-day.

0-days are vulnerabilities in software that are not known, thus giving security researchers 0 days to fix the problem. The good news is that Windows even released this patch for unsupported versions of their operating system.

What can you do to protect yourself?

What can you do to protect yourself?

In the case of WannaCry, you need to make sure that you have installed all windows updates available for your computer. Also, if you are a network administrator, you may disable SMB on the network if it is not paramount for your daily operations. Though the virus can be spread without user interaction you should still be very cautious about opening any link or file in an email.

Alternatively, you should back up your computer to a hard drive that isn't constantly connected to your PC. This will allow you to retrieve information even if you get this virus. Also online encrypted storage like onedrive for business or SpiderOak are also great solutions to keep your information.



FACILITY UPDATES



Sandhills Care Center Ainsworth, NE

Spring has Sprung finally, and the flowers are starting to grow! We at Sandhills Care Center are growing as well. Our census is progressing well, and our future is looking bright! We have many activities that have went on!

We had our official open house in February, and many people from the public attended. We held an Easter Egg hunt for the community, and the residents loved watching the kiddos! We are looking forward to celebrating National Nursing Home Week, with many events planned.



Stephanie Rucker - Administrator



FRIENDSHIP HOME Audubon, IA

The Friendship Home in Audubon is excited to announce the addition of new Marketing/Foundation Director Kristen Stubbs. Kristen joins the team just in time to be involved in all the exciting changes happening at the home. The Friendship Home Association has been working with an Architectural-Engineering firm out of the Des Moines Area to finalize the design phase of the renovation project. Meanwhile, continued fundraising efforts are underway with the addition of the new Foundation Director.

A dinner with a purpose is being planned for Saturday June 17th and preliminary work being done for the annual T-Bone run to be held in August both sponsored by the Friendship Home Foundation.



HILAREE STRINGHAM - Administrator



Colonial Haven/Court Beemer, NE

Greetings from Colonial Haven! Our facility has been a beehive of activity. The activity department has had the residents making their own quilts using color crayons to color stamped images on cloth squares. The end product looks very nice and everyone is talking about taking them to the County Fair to be judged. The remodel of the Whirlpool tub room is coming along and should be ready to use in a few weeks. The residents are looking forward to their first bath in the "SPA". The Department Heads and I have been busy getting the facility policies up to date with the new regulations. Later this month we will having a bake sale and selling breakfast sandwiches to the community as a fund raiser for our employee council. The Employee Council plans all of the appreciation days and staff parties that are held at Colonial Haven, and they do a great job. If you are ever in the area stop in for a visit and cup of coffee.



Laurie Lierman - Administrator



Sarah Ann Hester Home Benkelman, NE

Spring is definitely here. The days are getting warmer which enables the residents to spend more time outside. Lots of planting going on in the courtyard and this year, also inside. The activity department has assisted the residents with the making of some soda bottle planters and each resident can choose seeds to plant. Some have chosen to keep them in their rooms to take care of, while others will be keeping them on the table set up in the South Lounge. It should be fun to see what they all can grow. The facility hosted a couple of Easter Egg Hunts for some of the classes from the Grade School. The residents assembled candy into plastic eggs and with the help of the staff hid them all over the courtyard. Then they enjoyed watching the children running all over the courtyard to find them. The nice weather also enables the residents to get out and about for more van rides. They enjoy their trips into the country. Most of our residents were raised on the farm and they always enjoy seeing all the springtime activity that goes on in a farming area. One of the most talked about activities of course, is getting to see all the new born baby calves.



Our facility sign was starting to show some wear and tear, and one of the facility residents who enjoys painting asked if she might paint it. So, we took the sign off the posts and laid it on a table so that she would have access to do so. We are thankful to the resident for sharing her painting talents on the project and we are excited to see the end result.

Happy Spring!

Janice Edwards - Administrator



Bertrand Nursing Home Bertrand, NE

The year does not slow down one bit, does it? We just celebrated the holiday season and now just finish up the events for Valentine's Day. It's hard to believe that spring is around corner. WOW! Though the holidays have passed, there are still plenty of events going on.

June:

9th Community Coffee 9:00 a.m.

12th Men's Coffee 10:00am

19th Birthday Bingo at 2:00 pm with Churches participating

23rd-27th Bertrand Days

July:

3rd Fourth July Party

14th Community Coffee 9:00 a.m.

17th Men's Coffee 10:00am

17th Birthday Bingo at 2:00 pm with Churches participating



Amy Grube - Administrator



Skyview at Bridgeport Bridgeport, NE

After trivia related to the history of Nebraska we celebrated the event with cake and ice cream while listening to the musical stylings of Bill Snocker. The event was well attended.

We were happy to finish our Gazebo project which turned out very nice. Now a memorial fund is going to help our facility purchase a proper fountain. During the next Resident Council Meeting one of the five fountains being displayed will be selected. We hope to christen the new gazebo and fountain during Nursing Home week and plan on having an Open House with hot dogs and ice cream inviting the community at large on May 19th.

In March we had the local students competing in Wrestling Finals come out along with the coaches so the residents could wish them well. The Red Hat Ladies had a meeting which was a fine occasion for sparking juices and chocolate's. They always look so regal and stylish in their hats. To be fair, the men have Blue Cap Meetings and look dashing as well.

Now that Winter has passed, we look forward to warmer weather and fresh vegetable's on the menu in the months ahead. But first we need to thank our 30 plus volunteers for helping us all join in harmony as a community. That's right! The first Barbeque of the season is almost here.



Dean Dragon - Administrator

Callaway Good Life Center Callaway, NE



Spring is here! We are so excited to see the green grass and the blooming flowers. It is a renewal of life and seems to give us all hope for the future. And what a wonderful future we have here at the Callaway Good Life Center! This year we are celebrating our 5th year of becoming the Good Life Center and being an independent facility! We have many things planned working up to November, the official anniversary of the facility.



Vicky Hendricks - Administrator

Ponderosa Villa Crawford, NE



Ponderosa Villa will be celebrating National Nursing Home week May 14th-19th. We have multiple events planned for the week such as fishing, ice cream social, golf cart rides, community picnic, and an employee appreciation open house. We will be recognizing Deb Horst for serving over 30 years at Ponderosa Villa. Deb has worked in the dietary department, and has shown true dedication to our facility. Deb goes out of her way to speak with all of the residents every morning, and Ponderosa Villa is very lucky to have such a dedicated employee.



Stephanie Huffman - Administrator

St. Joseph's Villa David City, NE



SJVC has been doing a lot of updating in both the Court and Villa. We have painted, put down new flooring and bought new curtains for the resident rooms and hallways. We are about half way through the A/L with painting. We will be recarpeting and purchasing some new furniture in the near future. Our marketing committee has been busy with taking meals and desserts to various senior centers in the community. Along with the meal, we give them a 'goodie bag' with a pill box, pen, pad of paper - all in a 'trash bag' they can use in their car. Our Italian Meal was a great success with the proceeds going to help the golf course rebuild their club house. It burned down recently and they are trying to get it up and going again.

The SNF has a new DON - April Johnston. She has been a DON at another facility and is fitting in well here at SJVC. Our Leadership Team is working on a retreat - one on our own and a possible retreat with the Board. Finding a time and date is always a struggle but we hope to accomplish both before fall.

So far this spring, the residents have all enjoyed: trips to the country to see the landscape changing with crops, etc.; antique car rides; lots of eating outside and just enjoying the spring colors. Several of the staff have attended different conferences and workshops to stay on top of the changing long term care environment. There are more CMS changes coming so we are forming committees to help 'level the work load' and keep everyone involved.



The SNF had their annual survey which came out well. We remain a 5 STAR and have had a celebration of catering in Oriental Food for Lunch to celebrate. Food is set aside for the night staff to ensure they are included also. May God Bless.....
Sandra Palmer, ADM

Sandra Palmer - Administrator

Glen Haven Home/ Linnwood Assisted Living Glenwood, IA



Springtime in Glenwood so far has brought many beautiful days for enjoying sunshine. We have had lots of opportunity to enjoy it and are keeping busy with spring cleanup and plans for beautifying our patios and other outdoor spaces.

With spring comes storms and we have taken the opportunity to review emergency preparedness procedures for fire and tornado safety. We are also beginning to work with our local Emergency Management Office to better understand the resources they have available to assist our facilities in updating our Emergency Preparedness Program in preparation for the new regulations coming this fall.

Additionally I would like to welcome our new Glen Haven Home Director of Nursing, Amanda Killin, RN BSN as of the beginning of March. We are excited about the clinical and leadership experience she brings to the team. Judy Lundvall has returned to the RN Program Coordinator role at Linnwood Estates and we are very appreciative for her efforts as our interim DON.

In the month of May we will be transitioning from our paper ADL charting to the Electronic Matrix Point of Care module. The team is excited about the improvement in our ability to coordinate, track and document the care we are providing to our skilled nursing residents.

Julianne Marriott - Administrator

Colonial Acres Humboldt, NE



As winter becomes spring, the seasonal change is not the only change at Colonial Acres. On April 5, Dave Young became the new Administrator of Colonial Acres. He is a long time resident of Richardson County, Nebraska, with over four years of healthcare management experience, which includes campuses in Greeley and Falls City, Nebraska and Maryville, Missouri. Prior to working in the healthcare industry, Dave worked over thirty years in retail management.

Dave Young - Administrator

Hillcrest Care Center Laurel, NE



It is spring time again. This means we are going to be working on some landscaping outside. Last year we started working on our courtyard area to make it more inviting for residents and family. We also planned on having a memorial garden. This year we are going to be working on extending our flower bed along the entire length of the building inside the fenced area. Over the years we have had many donations for plants, and landscaping. We will be using this money to purchase plants for that flower garden. We will also be adding plaques next to the plants telling who they are in memory of. If anyone has plants that they are thinning out, and they aren't sure what to do with them please give us a call. We are also going to be sprucing up a few of our other flower beds as well.



Heather Eagle - Administrator



Mitchell Care Center Mitchell, NE

Mitchell Care Center is very excited about our first ever 5K and FUN RUN/Walk with a resident. We are hoping for a big turnout and getting everyone involved from the Nursing Home and Assisted Living. I am hoping



that the residents families will sponsor their loved one and let us or maybe even them walk around our "Circle" block. This little jaunt will cost only 10.00 however the 5K will be \$20.00 for adults and 15.00 for students and include a T-Shirt and a goodie bag. We in activities are wanting to promote family, fun, and good health. We are wanting to kick off the summer with a BANG and are also explore our options for a new fund raiser.

Stephanie Hahn - Administrator



The Lutheran Home Omaha, NE

Assisted living facilities are NOT regulated or licensed by the federal government. In Nebraska, they are licensed and regulated by the Nebraska Department of Health and Human Services Licensure Unit.

A common myth is that licensed nurses are required to be on site and staffing is around the clock. In fact, that is not true. If you want a facility that offers, for example, round-the-clock staffing, you should ask about this up front.

Are all assisted living facilities the same? An assisted living facility can be a high-rise apartment building with many residents or a small home with as few as four people. Living units may mean a single or double room with or without a shared bathroom or a full apartment, which can be private or shared.



Some facilities provide only basic housekeeping and limited assistance with activities of daily living and personal care, such as bathing, dressing and grooming. Other facilities go beyond these services, offering more extensive assistance with daily activities and personal care. They may also provide or help arrange for transportation and certain health services.

Donna Schellenberger - Administrator



Parkside Manor Stuart, NE

The staff and residents of Parkside Manor and Parkside Manor Assisted Living have been keeping busy these past few months. We had our annual Easter Egg Hunt at Parkside Manor again this year. Residents enjoyed helping fill the Easter Eggs and getting everything prepared for the kids! The real highlight of the day was watching a couple squirrels try to steal the candy from the eggs in the front yard!

The next big event is the Volunteer Tea that we will host on April 26th for the great volunteers that spend time with us. We will have gifts for the volunteers and the residents are looking forward to getting all the volunteers together for one big afternoon celebration. May 14th-20th is National Nursing Home Week with the theme being "Spirit of America." We will guarantee a week filled with fun for the residents, staff, and community! Another big event in our near future is the HUGE 4th of July celebration that Stuart hosts every year. It seems like every year it continues to grow, and we are looking forward to an awesome 4th!



If you've been to Parkside recently you may have noticed some construction in the works. We have been working diligently to improve our building by painting rooms, hallways, and updating bathroom fixtures, as well as adding more electrical outlets to the rooms. This will be an ongoing project and we appreciate your patience and understanding as we improve our home! Some sidewalk work is also getting completed this year. The sidewalk by the office has been replaced and the emergency entrance as well as the Assisted Living and Main entrance are on the agenda for future replacement.

Please stop up and visit us if you are in the area. Our residents love getting visitors! From all of us at Parkside Manor and Parkside Manor Assisted Living, we wish you great summer season!

Lucas Kaup - Administrator

Sutton Community Home Sutton, NE



Sutton Community Home and Hillcrest View residents are busy training for the 4th Annual Run for a Resident on May 6. This year, around 200 runners and walkers will participate in the race fundraiser to help build a new nursing home in Sutton! Featured courses include a 1-mile, 5k, and 10k routes for runners/walkers of every ability! Come out on May 6th and enjoy the fun!



Hannah Elliott- Administrator

Alpine Village Retirement Center Verdigre, NE



Greetings from the Czech Alps!

Alpine Village is a busy place to be! Our 2017 Senior Prom, sponsored by the Verdigre High School Art Club, was held April 10 and the theme was "Celebrating Nebraska's 150th". Our dining room became a banquet room decorated with beautiful Nebraska landmarks, streamers, and residents dressed for a night on the town! Our residents and students enjoyed dancing to Czech music from 4 – 5pm and then a delicious meal served by the students at 5:30pm. It was a night to remember!

On Tuesday, April 25th, we will host our annual Volunteer and Businessman Breakfast with waffles, omelets, kolaches – and much more - for all our wonderful volunteers and downtown business folk. It's our way of giving back to the community that gives so generously to us.

The Activities Department has been busy baking kolaches once a month for our residents and staff to enjoy. The smells from the Hobby Room ovens fill our nursing home from door to door! We wish we could bottle it and have it available whenever we wanted. Visitors are always happy they arrived on baking day as they are encouraged to sample our kolaches right out of the oven!

Residents are excited that it's spring and the grass is getting greener and the days are getting nice. Radishes are now planted in our garden beds and they look forward to a trip to our local greenhouse very soon!



Lucas Kaup - Administrator

Czech us out on Facebook and keep up-to-date on what's happening in our little Village. Stop in and join us anytime for a cup of coffee and a kolach!

Sunrise Heights of Wauneta Wauneta, NE



Sunrise Heights has been a bustle of activity the past few months. We began by painting our kitchen, family dining room and then the large resident dining room in fresh, warm colors. Then we got new flooring put in our kitchen and in front of the nutrition center in the dining room. Finally, we purchased a new stove/oven for the kitchen! Then apparently, all the other appliances got jealous and started to fizzle out one by one. We've done major repairs on the dishwasher, one refrigerator and had to replace the 2nd refrigerator! All totaled, we've spent nearly \$30,000 on the kitchen and dining rooms since the first of the year. Even though we hadn't planned on some of it, it truly does look beautiful and the equipment is all running in top form now.

We are getting excited about National Nursing Home Week. T-shirts have been ordered for all staff, and activities are being planned for a full, fun week of celebration.



Lisa Kisinger - Administrator

This week, four staff members will be attending the Nebraska Healthcare Association's Spring convention in Kearney. We always learn so much and come back feeling rejuvenated and full of wonderful new ideas to implement to ensure we are providing the best quality care we can.

Happy spring and summer from all of us at Sunrise Heights of Wauneta



Platte County Legacy Home Wheatland, WY

Happy Spring from the Platte County Legacy Home!

We have had a busy few months. Everyone said it would slow down after Christmas. Maybe a little, but community, organizations, families, and friends of Platte County Legacy Home are still going strong. Volunteers are coming into help and we are grateful for our new Volunteers! We have just passed our one-year mark in the new facility. Our county is fortunate to have such a beautiful place for our residents to call home. It has been an amazing year with everything accomplished. We had the move, landscaping, and a new dietary department, just to name a few details. It has been quite a transition. We are extremely proud to be a part of this great facility



Shane Filipi - Administrator
Oglala Sioux Lakota Nursing Home
White Clay, NE



Spring is here! Our residents have planted vegetable & flower seeds into planters, the plants are coming along wonderfully! Residents are anxiously waiting to transplant them into the ground. This is the 1st Spring we have been in our beautiful facility, our female residents have planted flowers to beautify our surroundings. We have been blessed, a local Barber/Beautician will come to the facility's hair salon on a weekly basis. The residents are thrilled! The local Elementary and High Schools visit once per week. It's a win-win situation, the students are learning their Lakota language and culture from the residents, residents are enjoying the love they receive from the students.



We have 25 Residents, with the goal of 1-2 Residents admitted per week. The Nursing Home Staff is to be applauded, they are committed to the Nursing Home Residents. Pilamiya! (Thank you).

Susan Pourier - Administrator



White River Health Care Center White River, SD

I began employment with the company the end of February. I have been at the White River Health Care Center the entire time. I was made the interim administrator in the middle of March. Janet Lytton was the previous one and did a great job. We had a meeting with the Health Board a few weeks ago and they are hoping to get a new updated nursing home in the near future. Hopefully one similar to the one we manage for the Pine Ridge Tribe of South Dakota. The board has give us a great vote of confidence for how the facility is managed. It was losing money every month before we took over and we made a small profit in January. We hired a foreign nurse named Raul Rodriguez. He is doing a outstanding job and has caught on very quickly. We added one new resident and are now up to 33 on our census. Kathy Scimdt came to our facility a couple weeks ago and helped us get ready when the state folks come. Thanks Clint.

Clint Hill - Administrator



Wilber Care Center Wilber, NE

Wilber Care Center continues to be busy with remodeling our facility. We have finished remodeling. When the project is complete we will have remodeled 12 resident rooms, a bath house, the nurse's station and the hallway. The residents and staff are enjoying the newly remodeled rooms. The larger bathrooms, bigger closets make day to day activities so much easier. The new color scheme and décor gives a very relaxing and homey feel. We are grateful to the board of directors for approving this project.

With the warmer weather coming we are planning many outdoor activities and van trips. So far we have attended the circus in Lincoln and the Czech kick off in Wilber and Wal-Mart shopping trip. We are open to any suggestions.



Staff are busy working towards meeting the many new regulations. We are also always working on customer service and discovering ways to increase resident and family satisfaction. We recently completed a resident and family survey and are reviewing those and working to address concerns and suggestions. We hope everyone has a great spring

Barb Dryer - Administrator



RON ROSS

PRESIDENT

Ron Ross and Roger Petrik started RHD in 1990. As President of RHD, Ron provides leadership for the staff and their facilities.

"I believe the biggest reason for our success has been in delivering value to our customers. We enjoy an excellent reputation based on our ability to meet the needs of our clients, at a fair price."



MATT ROSS

VICE PRESIDENT

Matt has worked for Rural Health Development since 2008 and has been the RHD Eastern Regional Manager since 2012. Before assuming the Regional Manager position, Matt was the Administrator in our Glenwood, IA facility for 3 ½ years. In his current position, Matt seeks to help guide our Administrators through the challenging and rewarding duties of running a skilled nursing facility.



EMILY PLAGEMAN

MARKETING DIRECTOR

Emily began working for RHD as a Marketing Director in the spring of 2010. Emily loves the opportunity that she's been given to meet so many wonderful people at the facilities that RHD manages, including staff and residents, and looks forward to working with many more talented and inspiring people. In addition to her work with RHD, Emily is in charge of operations for RHD's sister company, HHS Solutions, which provides healthcare billing and consulting services.



JO FULLER

REGIONAL MANAGER

Jorena (Jo) Fuller began her employment with Rural Health Development (RHD) in September of 1999. Originally, she was hired to help with rural health clinic consultations, as Jo has over 12 years of experience serving as director of 5 hospital-based rural health clinics.



JANET LYTTON

DIRECTOR OF REIMBURSEMENT

Janet Lytton has lived in rural America all her life and worked in Rural Health Care the last 27 years. She lives on an acreage near Shelton, NE with her husband, Gary. She has been the Director of Reimbursement for Rural Health Development for the last 25 years.



SUE BOOE

NURSE CONSULTANT

Sue Booe graduated from Lincoln General School of Nursing in 1971 in Lincoln, Nebraska. She has been actively licensed as a registered nurse as well as worked in acute care for 4 years. Sue spent eighteen years as a Director of Nursing in LTC. Her experience includes 10 years working with veterans in a 329 bed skilled facility, working in a 48 bed assisted living facility, supervising a nursing staff of 250, and preparing and managing a budget of 9 million dollars.



MARGARET MESSERSMITH

OFFICE MANAGER

Margaret Messersmith's official title at Rural Health Development is "Office Manager" however, with this title, she wears many hats. Margaret is the receptionist, secretary, human resource director, payroll clerk, accounts receivable/accounts payable clerk, and corporate accountant.



MISSIE BRAMHALL

BILLING MANAGER

Missie Bramhall has been in the healthcare field for more than 5 years. She started off working in Long-term Care eventually working her way up to Business Office Director for one of Nebraska's largest nursing homes. Missie earned a degree in Business Management and also Healthcare Management from the University of Phoenix.



MIKE HARRIS

SPECIAL PROJECTS

Mike started working for Rural Health Development in June 2010. Since that time, he has served as interim administrator at six RHD facilities in Nebraska and Wyoming, plus he worked part-time on various other projects. With RHD expanding rapidly, Mike was offered full-time employment in May 2012 with the responsibility for special projects.



KATHY SCHMID

NAHM - NURSE CONSULTANT

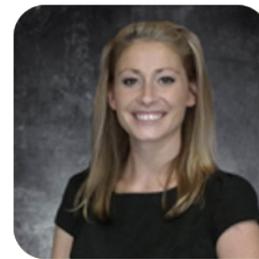
Kathy Schmid graduated from Western Nebraska General Hospital in Scottsbluff in 1986 as an RN. She worked in acute care for 10 years, including Pediatrics and surgery. Kathy has worked the last 20 years in long term care, working with Veterans and their families. Kathy has been married for almost 32 years and has 3 children and 2 grandchildren.



DIANE ROSS

SPECIAL PROJECTS

Diane was brought on in 2015 to help with Special Projects. Diane has over 20 years of experience in LTC management positions and helps RHD with census building, interim administration, and general project guidance. Diane brings with her a wealth of knowledge she gained from her management background with multiple non-profits and for profit nursing homes over the years and looks forward to sharing her expertise with all of the RHD facilities.



ANNA MCCLAIN

ACCOUNTANT

Anna joined Rural Health Development in April of 2013 as the Accountant. Anna attended Southeast Community College in Lincoln, NE, where she earned her A.A.S. in Business Accounting in 2008, and a Bachelors Degree in Business Accounting from Doane in 2012.



Erin Brady

Billing Specialist

I graduated from Southeast Community College with my Associates of Applied Science for Office Professional with Medical focus in 2015. I started working for Conifer while I was finishing up school working Blue Cross follow-up. After graduation, I was moved up to Medicare Billing Specialist. In January of 2017 I was hired by Rural Health Development to become a Billing Specialist for their sister company HHS Solutions. I enjoy reading, swimming and spending the day at the lake.



TORY MOGHADAM

IT Consultant/Marketing Specialist

Tory joined Rural Health Development in October of 2013. He has been doing graphic design and marketing for over 10 years and has designed many digital and printed marketing materials. Tory also helps with Rural Health Development's IT needs by providing IT consulting to our facilities and by writing programs when the need arises.



JESSICA RIDDER

BILLING SPECIALIST

Jessica Ridder began working for the billing department for HHS solutions in June 2015. She is currently attending the University of Lincoln Nebraska, and majoring in Business Management. Prior to joining the team at HHS she worked in a Dermatology clinic and at ALN Medical Management as a medical billing specialist.



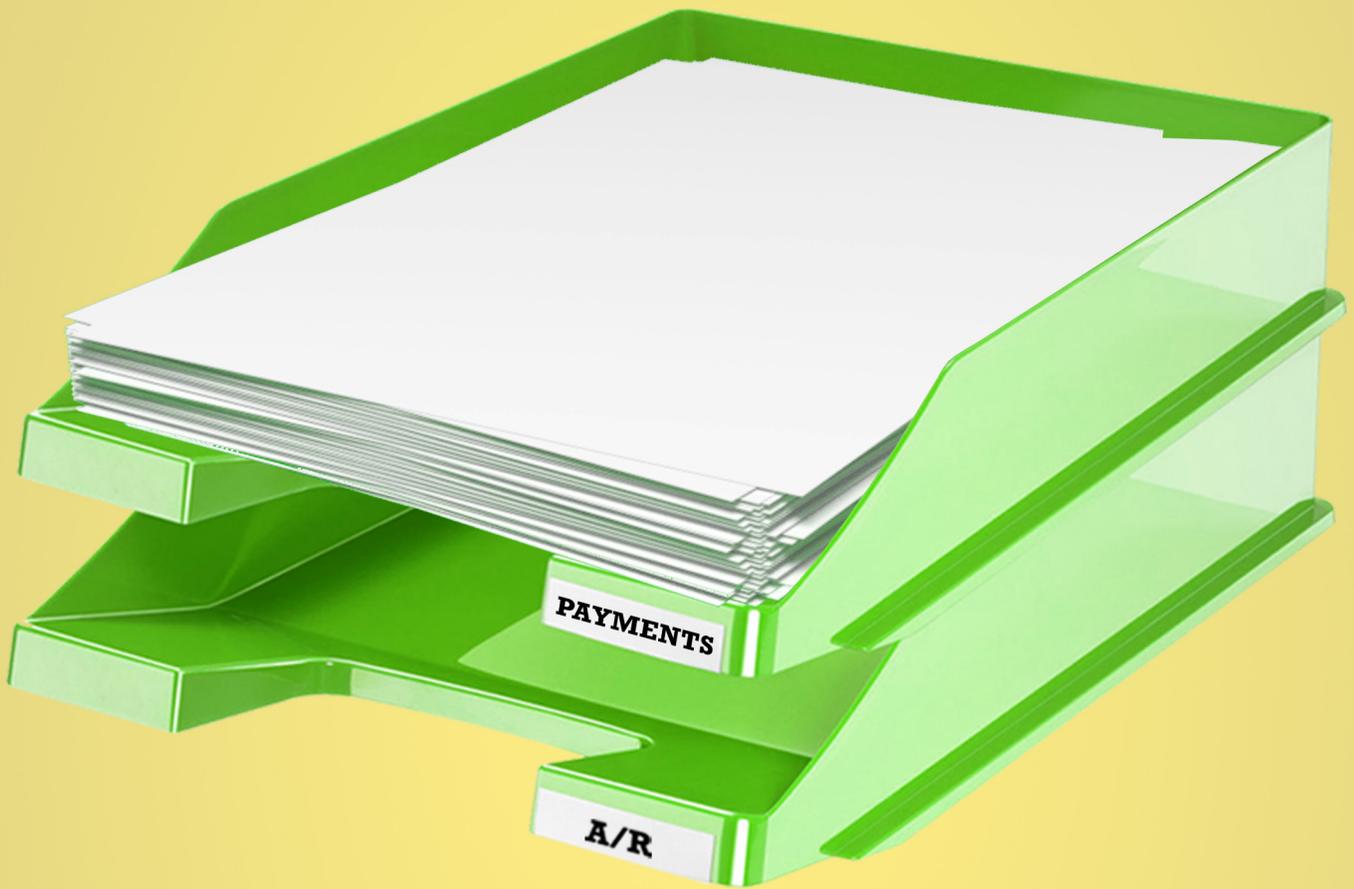
SHELLY BERGONIA

BILLING SPECIALIST

Shelly joined HHS Solutions in August of 2015. She grew up in Nebraska City, Nebraska. She received her Medical Billing and Coding degree from Herzing University in 2012. Prior to her time with HHS Solutions she worked for a Skilled Nursing Facility in the Billing Department.

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